Codan Radio Communications, Minelab, Minetec and Codan Defence Electronics are members of Codan Limited.

Policy Statement   No.: **CP0400-003**

Title: **Quality Policy**		
Responsibility: Executive Management	**Effective Date:** 11 November, 2016	**Issue:** 5

RELATED POLICIES

CP1000-519 Work Health, Safety and Environment Policy

OVERVIEW

This policy determines Codan's Quality Policy

SCOPE

Applies to all employees within the Codan group of companies

RESPONSIBILTY

Overall Responsibility: Every person at Codan is accountable and responsible for Quality

Operational Responsibility: Executive Management

POLICY

We will delight our Customers by providing products and services that meet or exceed their needs by:

- Encouraging communication and teamwork across the Company

- Forecasting and planning to anticipate Customer needs

- Using the right tools, systems and processes

- Measuring performance and identifying opportunities for continuous improvement

- Promoting defect prevention culture

- Complying with the requirements of relevant Australian/International Standards

- Every person at Codan is accountable and responsible for Quality

- This policy is available to any interested party if requested and via our website and intranet